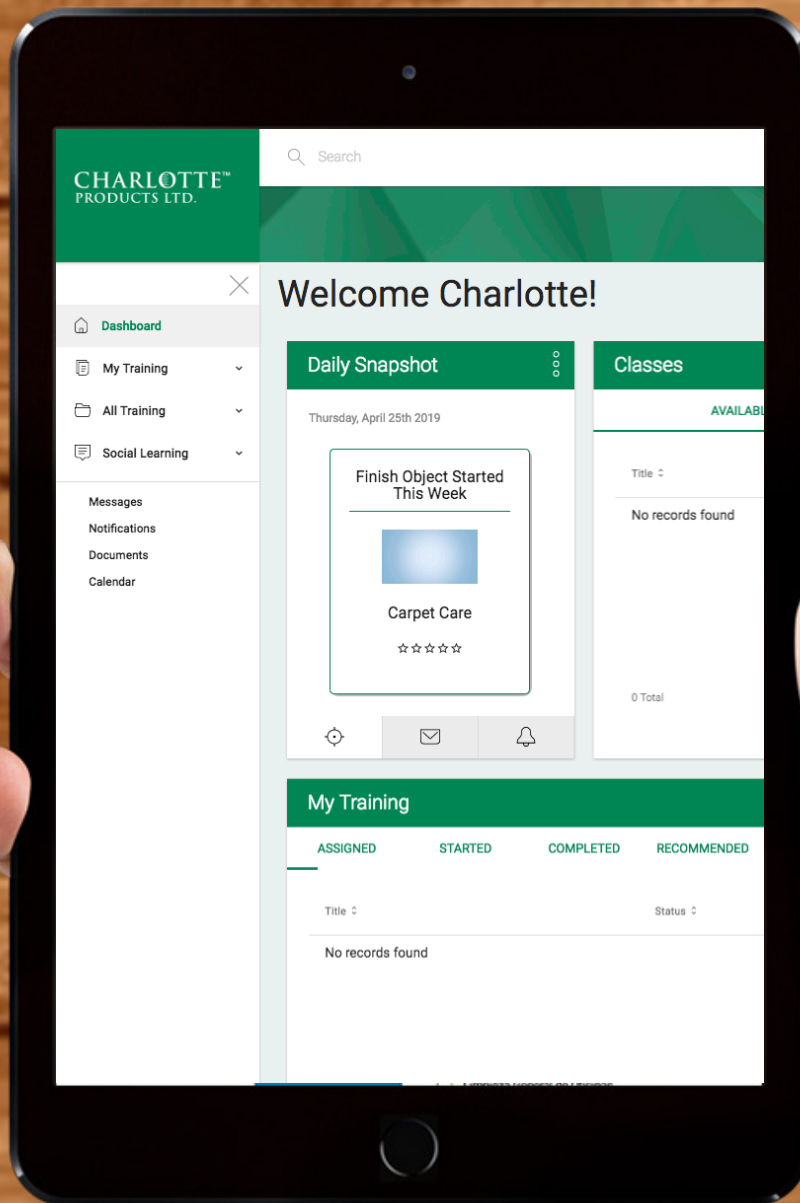


# CHARLOTTE™ PRODUCTS LTD.

LEARNING PROGRAM

## ONLINE LEARNING CATALOG



# ONLINE LEARNING

GBAC Fundamentals Online Course- Cleaning & Disinfection Principles 2

CMI Certified Custodial Technician - Basic 3

CMI Certified Custodial Technician - Advanced 3

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# GBAC FUNDAMENTALS ONLINE COURSE - CLEANING & DISINFECTION PRINCIPLES

This course teaches cleaning professionals to prepare for, respond to and recover from biohazards in the workplace. Participants will learn infection and contamination control measures for infectious disease outbreak situations such as the novel coronavirus (SARS-CoV-2).

Individuals who successfully complete the course within 30 days will receive a Certificate of Completion from the Global Biorisk Advisory Council (GBAC), a division of ISSA.

GBAC training on cleaning & disinfection principles will arm cleaning professionals with the planning, knowledge and processes needed to respond to a biohazard crisis in the workplace.

GBAC-trained professionals bring increased value to their employers and customers because they demonstrate the competence to carry out their responsibilities and they have a commitment to the standards of excellence and continuous learning.

The GBAC Fundamentals Online Course will teach:

- Preventative, response, infection control, and contamination control measures to known or potential infectious disease outbreak situations. This section includes emphasis on the novel coronavirus (SARS-CoV-2).
- Importance of proper cleaning and disinfection for health
- GBAC protocol for response and remediation
- Use of personal protective equipment (PPE), tools, and equipment
- Cleaners and disinfectants based on the EPA's Emerging Viral Pathogens Guidance in the United States
- How international professionals can find information specific to their own countries
- Key takeaways and frequently asked questions
- Post-course Test
- Certificate of Completion awarded by GBAC, a Division of ISSA
- Course Length: 2 - 3 Hours

Contact us to learn more about volume-discount pricing for enrollments of 50 or more employees.

Fees provide a certificate of completion per individual. Access to the ISSA Online Learning Institute includes:

1. GBAC Online Fundamentals Course
2. GBAC Webinar - (free recording)
3. GBAC Forensic Restoration Guide (free download)

Online learning courses and e-products are delivered through the ISSA Online Learning Institute. Once you have purchased the course, you will receive a separate e-mail with your login credentials to access our order through the institute's platform.

Product ID: **CM1-1515-ONLINE**

Course Cost: **\$ 165.00 USD**





# CERTIFIED CUSTODIAL TECHNICIAN

## CMI Certified Custodial Technician Basic V6

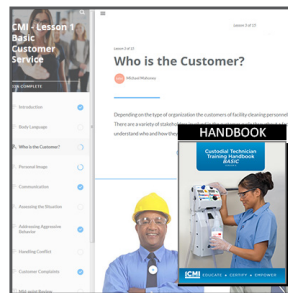
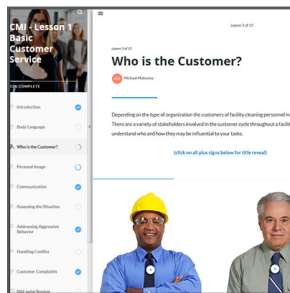
The Basic course focuses on the daily/routine tasks and the interim maintenance tasks, with an emphasis on best practices for hard floor care, as well as carpet care, restroom care, shower room care, disinfecting, above the floor cleaning, etc.

Course lessons include:

- Basic Lesson 1: Customer Service
- Basic Lesson 2: Chemistry of Cleaning
- Basic Lesson 3: Basic Cleaning for Above-the-Floor Surfaces
- Basic Lesson 4: Basic Cleaning for Hard Floor Surfaces
- Basic Lesson 5: Basic Cleaning for Carpeted Floor Surfaces
- Basic Lesson 6: Basic Cleaning of Restrooms and Shower Rooms

Product ID: **CMI-515-ONLINE**  
Course Cost: **\$175.00 USD**

Product ID: **CMI-515-ONLINE-HANDBOOK**  
Course Cost: **\$255.00 USD**



## CMI Certified Custodial Technician Advanced

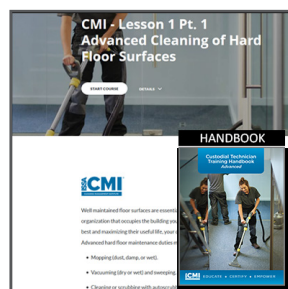
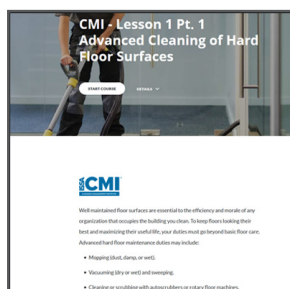
The Advanced course focuses on the more complex restorative/periodic tasks such as stripping and refinishing floors (resilient and non-resilient), extracting carpet, etc.

Course lessons include:

- Advanced Lesson 1: Advanced Cleaning of Hard Floor Surfaces
- Advanced Lesson 2: Advanced Cleaning of Carpeted Floor Surfaces
- Advanced Lesson 3: Advanced Cleaning for Above-the-Floor Surfaces & Project Cleaning

Product ID: **CMI-535-ONLINE**  
Course Cost: **\$175.00 USD**

Product ID: **CMI-535-ONLINE-HANDBOOK**  
Course Cost: **\$255.00 USD**



# SUPPLY CHAIN MANAGEMENT

## Program Overview

### Primary audience for the course is:

- Early career professionals, and employees without, or little formal knowledge of supply chain management, for whom knowing more about supply chain management would be beneficial.
- Middle management who are perhaps working in a narrow supply chain management area (e.g. buyers in purchasing departments, production planners, logistics analysts, etc.), but would benefit from the understanding of their role in the broader supply chain management context.

### Why you should take this program:

- First of all, supply chain management has been increasingly recognized as a cornerstone of a company's success. It consists of multiple areas, such as customer service, operations, logistics, purchasing and sourcing, inventory management, planning, etc...and we see that the most successful companies, particularly in retail and distribution sector are the ones who are able to effectively align and coordinate these functions in one coherent unity. For companies to be able to do this they need employees with an integrative mindset, ones who understand how their actions impact other functions, and vice a versa. Lower your staff turnover rates. This program will build awareness and understanding of fundamental principles of supply chain management and its effects on a firm's performance. It will increase an employee's understanding of their role in the wider supply chain management context.
- Improve their decision making from narrow functional outlook to a broader organizational and ultimately supply chain level.

The program consists of seven connected modules:

**Module 1:** Customer Service Module

**Module 2:** Logistics

**Module 3:** Supply Chain Planning

**Module 4:** Inventory Management

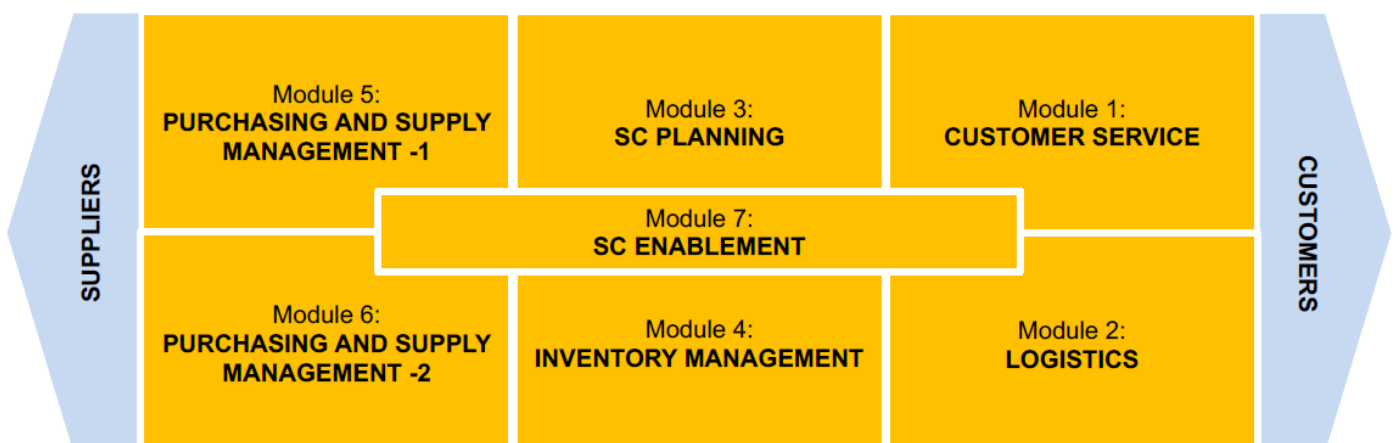
**Module 5:** Purchasing and Supply Management – 1 (Centered around category strategy development)

**Module 6:** Purchasing and Supply Management – 2 (Centered around supplier segmentation, evaluation and selection)

**Module 7:** Supply Chain Enablement



Product ID: **CMI-1464-ONLINE**  
Course Cost: **\$600.00 USD**



For multiple user pricing, please contact us at [learning@charlotteproducts.com](mailto:learning@charlotteproducts.com)

# CERTIFIED SALES EXECUTIVE COURSE

## Program Overview

ISSA's Cleaning Management Institute has partnered with RAIN Group, an award-winning sales training company, to create a custom certification program exclusive to ISSA members. This self-paced, online learning experience will provide all of the skills needed to build a strong foundation for selling success and refresh seasoned veterans with vital skills to remain successful in the age of disruption.

ISSA's PREMIER certification for sales professionals within the cleaning industry will provide you with the tools to succeed. Do not miss your opportunity to become one of the elite sales professionals in the industry.

## Who should participate with CMI's Certified Sales Executive program?

- Any sales professional or sales manager/leader that seeks to sell more at better margins through a proven and predictable approach

## Why should someone participate in the CMI Certified Sales Executive program?

1. Fill your pipeline with qualified leads.
2. Uncover the full set of buyer needs.
3. Develop a value proposition that sells.
4. Close more business starting today.
5. Develop stronger customer relationships.
6. Paint a picture of positive change for your buyers.

## Course Includes:

- Overcome objections
- Earn maximum fees and margins
- Overcome indecision in the sales process
- Educate buyers with new ideas and perspectives
- Tell stories that demand buyer attention and action
- Use insights to build trust with buyers
- Ask incisive questions to open buyers' minds to new opportunities



Product ID: **CMI-1503-ONLINE**  
Course Cost: **\$1,100.00 USD**

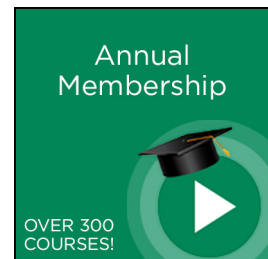
For multiple user pricing, please contact us at [learning@charlotteproducts.com](mailto:learning@charlotteproducts.com)

# CHARLOTTE ONLINE LEARNING MEMBERSHIP

The Charlotte Online Learning Program was designed to help you gain knowledge and confidence in all categories and aspects of cleaning through our ISSA Training Standards CMI (Cleaning Management Institute) approved courses. Over 300 courses included in this annual subscription are sure to provide extensive knowledge in all categories including health & safety, general cleaning, hard & soft floor care, disinfection/infection prevention, restroom, dilution control and more. Increased product knowledge leads to increased confidence in application, superior results, job satisfaction and time savings. These online courses will empower you to effectively and successfully create safe, healthy spaces everyday. These ISSA CMI validated processes and practices, when partnered with the proper products, become essential components of a cleaning program and ensure custodial team development.

## **Annual subscription includes over 11 categories and over 300 courses: Description included course in pages to follow**

- Carpet Care
- Coronavirus (COVID-19)
- Dilution Control & Equipment
- Disinfection/Infection Prevention
- Food Service
- General Cleaning
- Hard Floor Care
- Health & Safety
  - Construction Safety
  - General Safety
  - HAZWOPER
  - Laboratory Safety
  - Regulatory
- ISSA Seminars
- Restroom Care
- Spanish Courses



Product ID: **CPL-101-ONLINE**  
Annual Membership Cost: **\$200.00 USD**



# CARPET CARE

## **Carpet Care**

This instructional video outlines the processes and procedures for carpet care. It covers the four cornerstones of carpet maintenance; Preventative, Daily, Interim, and Restorative and the required procedures, tools, and equipment needed for each of these processes.

## **Carpet Disinfecting & Sanitizing**

This instructional video outlines proper cleaning, then disinfecting or sanitizing of your carpet. During a pandemic, we highly recommend cleaning/extracting your carpets, areas rugs and entrance matting more frequently.

## **Carpet Encapsulation Cleaning**

Coming Soon.

## **Carpet Spotting Products**

Coming Soon.



# CORONAVIRUS (COVID-19)

## Assessing Your Organization's Risks

Risk is a fact of life for businesses and one that will never just go away. But before you can start managing risk, you need to be able to assess a risk – as well as its probability – in order to create a strategic plan that will enable you to avoid or mitigate its potential negative impact. In this course, you'll learn some common techniques for assessing risk, including opportunity assessment, and threat assessment using FMEA – failure mode and effects analysis.

## Becoming a Successful Collaborator

When organizations are recruiting, one of the top skills they look for in a candidate is their ability to collaborate. Today's hiring managers know that collaboration leads to improved problem-solving, increased productivity and promotes interconnected team members who share expertise and learn from one another. Defining collaboration is tricky because it means different things across industries, departments and roles. In this course you'll learn about the meaning of collaboration, the concept of teaming in collaboration, and best practices for being a good team member and for being a successful collaborator. You'll examine conflict management styles to determine which one is yours, and the impact on your team.

## Cisco Webex Meetings: Organizing & Hosting Meetings

Meetings organized through Webex Meetings have a host and participants. Discover how to host, configure, and join a meeting, use the chat function, add speech with VoIP or a phone, manage your meeting participants, and organize your schedule.

## Cisco Webex Teams: Using the Collaboration Tools

As well as standard messaging, Webex Teams also features great collaboration tools for moving from simple text-based chat to full-scale meetings and visual interactions with your team members. Find out how to schedule and join meetings from Webex Teams, and create rich, collaborative workspaces with the whiteboard, sharing, and annotation tools.

## Clear and Concise Emails

Sending and receiving emails have become an integrated part of how we work. It's an essential tool few can live without; and yet with all the advantages email provides it has some drawbacks too. We all know that once we hit send our email is permanent. We can't take it back. We can't make corrections, can't undo mistakes, and can't change the impression we may have made. This is the downside of email, and while we know this to be true, in a busy world, it's all too easy to hit send without giving our emails the time and thought they deserve. This course presents four communication principles you can apply to any email you compose, for any person you want to communicate with. While simple and straightforward, it will take a conscious effort to apply these principles and practice using them. By completing this course, you will know how to compose clear and concise emails for any audience.

# CORONAVIRUS (COVID-19)

## Coronavirus Disease (COVID-19) 4.0

This course aims to clarify some of the frequently asked questions about COVID-19 or the coronavirus disease 2019. Learning some basic prevention methods will help you protect yourself and your co-workers. You will learn a strategy to strengthen your ability to understand and prevent coronavirus disease 2019. You'll find when you strengthen your understanding, you will be able to remain calm and focus on prevention.

## Coronavirus: GBAC Tip Sheets

In order to help the cleaning industry better prepare for and prevent the spread of SARS-CoV-2, GBAC has designed a series of downloadable tip sheets.

## COVID-19 and Disinfection Defense

Our world is changing every day, and our approach to cleaning and disinfection needs to change with it. From cleaning to disinfecting during this COVID-19 infectious disease threat, the key to success is the knowledge of existing standards, current regulations, as well as state-of-the-art Best Practices for preventative disinfection. This program will address the history, as well as the future of cleaning professionals as the front line of defense for any organization.

Learning Outcomes:

1. Awareness of specific infectious disease threats such as COVID-19, as well as potential future threats.
2. Identification of 3 different levels of sanitary defense conditions.
3. Identification of cleaning procedure changes necessary to deal with various levels of infectious disease threats, including changes in products, procedures and frequencies.
4. Knowledge of specific procedural changes related to preventative disinfection.

## Do You Overreact?

If you believe you tend to overact in stressful situations, then it would certainly benefit you to tackle this issue. Whether you realize it or not, others notice these reactions and behaviors, and may be uncomfortable working with you, especially during challenging situations. If this is the case, it's not good. Do yourself and your career a favor and work to get your emotions under control. You'll love being able to better handle stressful situations, and will find this is great for you and great for others. This course provides a process to help assess how you react to stressful situations. Pinpointing the specific actions that may be creating a problem will help you understand exactly what needs to be improved. By completing this course, you will be able to determine if you tend to overreact to stressful and difficult situations. This course has been approved for 1 hour of PDU credit from PMI (Project Management Institute).

## Establishing Effective Virtual Teams

Building and managing teams is enough of a challenge when everyone is in the same location. Collaboration when working on a team that's virtual requires even more commitment. In this course, you'll learn about teamwork and team leadership when working on a virtual team. You'll cover remote management and tactics for communication, assessment, and meetings for virtual teams.

# CORONAVIRUS (COVID-19)

## Facing Virtual Team Challenges

Virtual teams can face the same difficulties as other teams, but also have unique challenges. In this course, you'll learn how to handle challenges facing your team, and how to evaluate your own style.

## Forging Ahead with Perseverance and Resilience

Business today is a complex undertaking. Accomplishing tasks and staying focused on achieving your goals requires grit and persistence. An adaptive mindset helps you focus through the distractions, information overload, demanding pace, and the accompanying stresses that can often pull you off task. In this course, you'll learn to develop personal resiliency, adaptability, and perseverance. You'll explore the resources and people it takes to sustain perseverance, and you'll discover actions to help you build a work-life balance, sharpen your focus, and foster the resilience perseverance to face and overcome setbacks.

## Giving Clear Work Priorities 4.0

There are a lot of things a person can do to be successful in one's job, but knowing what work must be achieved is one of the more important items. Knowing what work must be delivered and when helps anyone stay focused and achieve success within their role. Without this information, we tend to be unfocused, and may or may not deliver what we should. Add to the fact that work priorities often change as team priorities change and our work priorities may not be clear. This course will help you provide clarity to your employees regarding what must be achieved in the next 30 days. This short time frame helps each person clearly know what to focus on and how to prioritize his or her time. Having this level of focus is great. It helps each person perform the right work at the right time, thus creating the opportunity for individual and team success. By completing this course, you will be able to help your employees get clear on their work priorities for the next 30 days. This course has been approved for 1 hour of PDU credit from PMI (Project Management Institute). An Elearning! Magazine Excellence Award Winner: Management Development Learning Track.

## Google Hangouts Meet: Using Hangouts Meet on the Web

Hangouts Meet is Google's streamlined video conferencing service for businesses. Learn how to sign in, how to schedule and join meetings, and how to configure your audio, video, and conversation tools to get the most out of the service.

## How U.S. Governments Are Responding to COVID-19

1. Responses by key federal agencies like the U.S. Environmental Protection Agency, Centers for Disease Control and Prevention, and Small Business Administration with implications for the cleaning industry
2. Congressional responses to the outbreak
3. Trends in state and local responses to the outbreak
4. The regulatory and legislative curve during this rapidly evolving health crisis
5. How the myriad of government responses to the coronavirus outbreak could affect your business
6. The role ISSA is playing during this outbreak

# CORONAVIRUS (COVID-19)

## Managing in a Crisis

Effective business leadership is never more needed than during the difficult times of a company crisis. The way you handle tough conversations or deliver a difficult message can make or break the situation. It's essential to have crisis management strategies to improve outcomes. In this course, you'll discover ways of managing in a crisis, including how to manage difficult conversations and crisis communications.

## Microsoft Office 365 Teams: Call and Meeting Tools

Use Microsoft Teams to call other team members. Discover how to make both audio and video calls, as well as how to schedule, participate in, and manage meetings.

## Persevere During Setbacks

Persevering when bad things happen isn't always easy. Sometimes the negative event seems too big to overcome, causing us to get stuck and to not move forward. Other times our emotions get the better of us and cloud our judgment. This is not uncommon and can happen to the best of us. Yet, we must move on, we must persevere. And if we're at work, we must move forward quickly and competently, learning from the situation and solving for it in the best way we can. Learning and applying a technique to help you continue in the face of adversity is beneficial. Not only does it help in our current job, it also helps build our reputation as someone who is steady and capable of handling difficult situations—a plus for anyone wanting to make a future career move. By completing this course, you will know how to persevere in the face of setbacks. This course has been approved for 1 hour of PDU credit from PMI (Project Management Institute).

## Prepare, Respond, Recover - A Webinar on the 2019 Novel Coronavirus

Original Air Date: February 13, 2020

ISSA and the Global Biorisk Advisory Council (GBAC), a division of ISSA, continue to monitor and provide updated information about the outbreak of the 2019 Novel Coronavirus (2019-nCoV) also known as the COVID-19. Watch this Q&A session with GBAC Executive Director Patricia Olinger and their members of the GBAC team, as they discuss prevention and contamination control measures for the 2019 Novel Coronavirus (2019-nCoV), and other biohazards.

For up to date information concerning the coronavirus. Or more information on how GBAC can help your business.

## Responding Effectively to Risks

The third step to take when managing risk, once you've identified and assessed risks to your organization, is to deal with them appropriately. Some risks may have a higher probability of becoming a reality than others, while others may have more of a negative impact. You'll need to treat each of these types of risks differently.

This course covers how to create an effective strategy for responding to risk, such as risk exposure adjustment and contingency planning. It also outlines specific strategic plans for dealing with a risk that may be a threat or an opportunity.



# CORONAVIRUS (COVID-19)

## **Right Information at the Right Time 4.0**

It's no secret that the world of information has exploded over the last few years. Information is everywhere. In fact, there is so much information, in so many places, it's impossible to take it all in. Which means the challenge for all of us is to get the information we need, when we need it. Now with so much information available, we may think this should be easy, but it isn't always that simple. This course will teach you how to distribute information in a way that makes it easy for everyone to have what they need when they need it. By completing this course, you will know how to ensure your team gets the right information at the right time. This course has been approved for 1 hour of PDU credit from PMI (Project Management Institute).

## **Stay Productive While Waiting for Answers**

Most of us have had the experience of waiting for information or needing something to get done before we can move forward in our work. In these situations, a piece of information or action is required before we can perform the next step in our project or work assignment. While frustrating at times, especially if we have to wait, this circumstance is not uncommon in most work situations. It's the nature of work and working with others. The challenge we face at these times is to be careful not to stop working and stay productive. That is, we must find other ways to meet our work objectives and contribute to the team. This course is designed to help you when you are in situations in which your work or assignment comes to a halt because you must have key information or need others to complete a particular action or task. This course provides specific instructions to help you make a conscious effort to stay productive when your core work or project is stalled and you must wait for someone before moving forward again. In these situations you must want to stay productive as well as have a desire to find ways to accomplish other work. By completing this course, you will know how to maintain personal productivity while waiting for answers to critical questions. This course has been approved for 1 hour of PDU credit from PMI (Project Management Institute).

# DILUTION CONTROL & EQUIPMENT

## Preventative Maintenance

This instructional video will address methods needed to properly maintain frequently used equipment such as auto scrubbers, battery powered equipment and the four systems within carpet extractors in addition to other highly used equipment. Routine maintenance is the key to lowering the total cost of ownership for any mechanical device. This video leads you through the elements of a strong preventative maintenance program.

## ES72 & ES64/64H/364 Simplified Dispensing Solution - 2 Products

Cleans & Disinfects 95% of your facility with two products. It is always important to incorporate the proper products and processes. This simplified, colour coded system promotes proven safer cleaning options, so you may clean with a conscience and confidence.

Clean first, clean thoroughly, and clean almost every surface in your facility with ES72 Enviro-Solution Hydrogen Peroxide multi-purpose/ multi-dilution cleaner. Disinfect effectively and only where you must protect high-touch surfaces. Choose the disinfectant that best suits your situation ES64/64H Enviro-Solution General Purpose Neutral Disinfectant or ES364 Enviro-Solution Neutral Disinfectant.

## ES65H Simplified Dispensing Solution- One Product - Coming Soon

Properly cleaning & disinfecting up to 95% of a facility using only 1 dye & fragrance free product for cleaning, sanitizing and disinfecting. This instructional video outlines the proper dispenser set up and use to ensure optimum health and safety.

# DISINFECTION/INFECTION PREVENTION

## Disinfectant Terminology

Definitions for the most common and important terminology related to infection prevention. It defines terms such as bacteria, gram-negative bacteria, viruses, sanitization, disinfection and decontamination to name a few.

## Disinfection or Sanitization

Coming Soon.

## Choosing the Proper Products

Coming Soon.

# FOOD SERVICE

## **Meat Room Foam Cleaning**

Detailed step by step process for cleaning and sanitizing food retail meat rooms to ensure health and safety as well as reduced labor costs with foaming action.

## **Keeping your 3 Bay Sink Clean**

A sanitary and efficient dish washing process for commercial kitchens. This detailed 3 Bay Sink Washing System supports proper wash, rinse and sanitize process in one convenient location.



# GENERAL CLEANING

## General Office Cleaning

This instructional video focuses on the theory and practice of general office cleaning with specific techniques to ensure efficiency, effectiveness, and safety. Learn how to pick the right tools, equipment, and cleaning solutions for the job at hand, and multi-step cleaning processes for specific areas.

## Green Terminology

Definitions for many technical terms related to the Green movement, floor care, bio-enzymatic products, disinfectants, etc. It defines terms such as bio-degradability, aquatic toxicity, bioaccumulation, eco-babble, green-washing, green certified, etc.

## Cleaning Terminology

Definitions for cleaning product terms related to ensure a clear overall understanding of chemical make up. Defined are terms such as surfactant, detergency, emulsifier, pH, alkaline cleaners, etc.

## Bio-enzymatic Terminology

Definitions for bio-enzymatic terms related to the innovative technology of bio-enzymatic cleaners which are formulated specifically to dispose of soils safely, economically and rapidly. Defined are terms such as surfactant, detergency, emulsifier, pH, alkaline cleaners, etc.

## Toxicity Terminology

Definitions for toxicity terms relative to human health & safety. Defined are terms such as toxicity, chronic toxicity, mutagenic, lethal dose (LD), etc.

## Introduction to Bio-Active Products

This course provides a technical overview of our Bio-Active Products, including details on the science of how they work, and where they work!

# HARD FLOOR CARE

## Floor Care Terminology

Definitions for floor care terms related to floor care chemical properties. Defined are terms such as thermoplastic, solids, floor finish solids, polymer emulsions, plasticizer, etc

## Daily Hard Floor Maintenance

This instructional video outlines the process and procedures for daily hard floor care maintenance including dust mopping, damp and wet mopping and using an automatic scrubber to clean a floor. The video will also cover proper techniques to burnish your floors to obtain a high gloss look. You will learn to select the proper tools and equipment, the importance of performing each task thoroughly and in the proper sequence and the do's and do not's of daily hard floor maintenance.

## Hard Floor Scrubbing, Stripping and Finishing

This instructional video outlines the proper process and procedures to strip and refinish your floors. It also covers traditional scrub and recoat procedures and outline the tools and equipment needed to perform the job properly and safely. You will learn easy to follow tips that will reduce the amount of time it takes to perform this task resulting in greater productivity.

## Enviro-Solutions® Terrazzo/Concrete Program

Overview of steps for Enviro-Solutions® Terrazzo/Concrete Program.

# HEALTH & SAFETY

## **Caught-In/Between Hazards in Construction Environments**

MARCOM's interactive course on Caught-In/Between Hazards in Construction Environments provides the information employees need to recognize the caught-in/between hazards that are associated with construction tasks and avoid them before accidents happen. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## **Crane Safety in Construction Environments**

MARCOM's interactive course on Crane Safety in Construction Environments points out to employees that over 90% of crane-related accidents are caused by human error... and that they are the key to preventing these incidents. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## **Dealing with Drugs and Alcohol Abuse for Employees in Construction Environments**

MARCOM's interactive course on Dealing with Drug and Alcohol Abuse... for Employees in Construction Environments discusses the hazards of substance abuse, how employees can avoid them and what they can do to help keep their workplace drug and alcohol-free. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## **Dealing with Drugs and Alcohol Abuse for Managers and Supervisors in Construction Environments**

MARCOM's interactive course on Dealing with Drug and Alcohol Abuse... for Managers and Supervisors in Construction Environments discusses drug and alcohol abuse, the damage it causes to workers and the businesses that employ them, and what should be done to create and maintain a drug and alcohol-free job site. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## **Electrocution Hazards in Construction Environments Part 1: Types of Hazards and How You Can Protect Yourself**

The first in a two-part series on electrocution hazards, MARCOM's interactive course on Electrocution Hazards In Construction Environments Part I... Types of Hazards and How You Can Protect Yourself discusses the major types of electrocution hazards, and how employees can protect themselves from electrical hazards and electrocution in construction environments. Using a powerful combination of audio, full-motion video, text, and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## **Electrocution Hazards in Construction Environments Part 2: Employer Requirements**

The second in a two-part series on electrocution hazards, MARCOM's interactive course on Electrocution Hazards In Construction Environments Part II... Employer Requirements discusses the major types of electrocution hazards, and how employees can protect themselves from electrical hazards and electrocution in construction environments, as well as employers' responsibilities in these areas. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## **Eye Safety in Construction Environments**

MARCOM's interactive course on Eye Safety in Construction Environments provides employees with the information they need to recognize and avoid eye hazards that they can encounter on a job site. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## **Fall Protection in Construction Environments**

MARCOM's interactive course on Dealing with Drug and Alcohol Abuse... for Employees in Construction Environments discusses the hazards of substance abuse, how employees can avoid them and what they can do to help keep their workplace drug and alcohol-free. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.



# HEALTH & SAFETY

## First Aid in Construction Environments

MARCOM's interactive course on First Aid in Construction Environments discusses what employees should do and not do when someone is sick or injured, and how to determine when they should call for emergency assistance. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## GHS Container Labeling in Construction Environments

MARCOM's interactive course on the GHS Container Labeling in Construction Environments discusses the six types of information contained on a GHS label, and the differences between GHS labels and other types of chemical hazard labels. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## GHS Safety Data Sheets in Construction Environments

MARCOM's interactive course on GHS Safety Data Sheets in Construction Environments reviews the composition of GHS Safety Data Sheets, the information that's contained in each section and how SDS's are different from Material Safety Data Sheets. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Hand & Power Tool Safety in Construction Environments

MARCOM's interactive course on Hand & Power Tool Safety in Construction Environments discusses hand and power tool hazards, and show employees the equipment and safe practices they can use to prevent injuries on a job site. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Hand, Wrist & Finger Safety in Construction Environments

MARCOM's interactive course on Hand, Wrist & Finger Safety in Construction Environments reviews the hand, wrist and finger hazards that employees may encounter on a job site, and show them the equipment and safe work practices they can use to prevent injuries. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Hazard Communication in Construction Environments

MARCOM's interactive course on Hazard Communication in Construction Environments both introduces employees to the Hazard Communication regulations and provides training on the various groups of chemicals found in the construction environment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Heat Stress in Construction Environments

MARCOM's interactive course on Heat Stress in Construction Environments reviews how heat affects the body, the steps employees can take to prevent heat stress, and elementary first aid that can be given to a worker who has been affected by a heat-related illness. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## GHS for Construction Workers

MARCOM's interactive course on the Introduction to GHS for Construction Workers reviews what the Globally Harmonized System is all about, why OSHA adopted the GHS, and the phase-in dates for implementing the GHS. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Ladder Safety in Construction Environments

MARCOM's interactive course on Hand, Wrist & Finger Safety in Construction Environments reviews the hand, wrist and finger hazards that employees may encounter on a job site, and show them the equipment and safe work practices they can use to prevent injuries. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## OSHA Lead Standards in Construction Environments

MARCOM's interactive course on Lead Exposure in Construction Environments provides employees with the information they need to understand lead hazards and the safety regulations that address them. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Personal Protective Equipment in Construction Environments

MARCOM's interactive course on Personal Protective Equipment in Construction Environments helps employers in the construction industry meet OSHA requirements. They provide employees with the information that they need to avoid injury on the job site by using appropriate PPE. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Rigging Safety in Construction Environments

MARCOM's interactive course on Rigging Safety in Construction Environments is designed to remind employees that over 90% of crane-related accidents are caused by human error... and that they are the key to preventing these incidents. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Safe Lifting in Construction Environments

MARCOM's interactive course on Safe Lifting in Construction Environments provides the information employees need to protect their backs when they are lifting and carrying. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Safety Orientation in Construction Environments

MARCOM's interactive course on Safety Orientation in Construction Environments discusses common hazards that can be encountered on a job site and the safe practices and equipment that workers can use to avoid injuries. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Slips, Trips and Falls in Construction Environments

MARCOM's interactive course on Slips, Trips and Falls in Construction Environments shows employees the situations that can lead to slips, trips & falls in construction environments, and what they can do to avoid or prevent these accidents. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Struck-By Hazards in Construction Environments

MARCOM's interactive course on Struck-By Hazards in Construction Environments provides the information employees need to recognize the struck-by hazards that are associated with construction tasks and take steps to avoid them before accidents happen. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Supported Scaffolding Safety in Construction Environments

MARCOM's interactive course on Supported Scaffolding in Construction Environments helps facilities comply with OSHA's Scaffolding regulation (29 CFR 1926.451). Whenever a worker leaves the ground, the risk of an accident occurring increases dramatically. With more than 10,000 scaffold related injuries reported each year, OSHA has mandated that workers be trained on how to safely erect and use these work platforms. The course helps employees understand the dangers of working with scaffolds, and how these risks can be minimized by knowing the correct ways to erect, maintain and use scaffolding equipment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Suspended Scaffolding Safety in Construction Environments

MARCOM's interactive course on Suspended Scaffolding Safety in Construction Environments helps facilities comply with OSHA's Scaffolding regulation (29 CFR 1926.451). Whenever a worker leaves the ground, the risk of an accident occurring increases dramatically. With more than 10,000 scaffold related injuries reported each year, OSHA has mandated that workers be trained on how to safely erect and use these work platforms. The course helps employees understand the dangers of working with scaffolds, and how these risks can be minimized by knowing the correct ways to erect, maintain and use scaffolding equipment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Trenching and Shoring in Construction Environments

MARCOM's interactive course on Trenching and Shoring Safety in Construction Environments helps employees understand the hazards that can be encountered in trenching work as well as the OSHA regulations and safe work practices that can prevent accidents from occurring. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Walking and Working Surfaces in Construction Environments

MARCOM's interactive course on Walking and Working Surfaces in Construction Environments training identifies the hazards of different surfaces and provides the practical information and specific procedures employees need to help prevent slips, trips and falls on the job. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Accident Investigation

MARCOM's interactive course on Accident Investigation provides employees with the information that they need to understand the goals of an accident investigation, the process itself, and how they can participate in the process to help make their workplace safer. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Active Shooter

MARCOM's interactive course on Active Shooter: Surviving an Attack provides step-by-step explanations of the survival techniques that law enforcement agencies recommend to help people get through an active shooter incident safely. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Arc Flash

MARCOM's interactive course on Arc Flash focuses on what arc flash is, its hazards and how employees can avoid it on the job. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Back Safety in Industrial Environments

MARCOM's interactive course on Back Safety in Industrial Environments discusses situations that can lead to back injuries and what employees can do to avoid them... both at work and at home. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Back Safety in Office Environments

MARCOM's interactive course on Back Safety in Office Environments discusses situations that can lead to back injuries and what employees can do to avoid them... both at work and at home. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Bullying and Other Disruptive Behavior for Employees

MARCOM's interactive course on Bullying and Other Disruptive Behavior: for Employees provides the information employees need to understand this type of behavior and know how to shut it down when it happens. Fear, anger, frustration, humiliation, helplessness... these feelings shouldn't be part of anyone's job description. But they can be common in workplaces where bullying and other disruptive behavior is a problem. More than 35% of the employees in the U.S. say that they have worked with a bully. And bullying and other disruptive behavior not only harms workers, but can damage the business as well. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Bullying and Other Disruptive Behavior for Managers and Supervisors

MARCOM's interactive course on Bullying and Other Disruptive Behavior: for Managers and Supervisors provides the information they need to help prevent this type of behavior in their department and deal with it when it does happen. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Compressed Gas Cylinders

MARCOM's interactive course on Compressed Gas Cylinders: for Managers and Supervisors provides the information they need. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.



# HEALTH & SAFETY

## Computer Workstation Safety

MARCOM's interactive course on Computer Workstation Safety reviews the safe use of computers, and offers practical solutions to many potential problems. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Conflict Resolution in Industrial Facilities

MARCOM's interactive course on Back Safety in Office Environments discusses situations that can lead to back injuries and what employees can do to avoid them... both at work and at home. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Conflict Resolution in the Office

MARCOM's interactive course on Conflict Resolution in the Office discusses the techniques and strategies that can be used to limit the damage and disruption conflict can sometimes cause in the workplace. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Crane Safety

MARCOM's interactive course on Crane Safety is designed to remind employees that over 90% of crane-related accidents are caused by human error... and that they are the key to preventing these incidents. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Dealing with Drug & Alcohol Abuse for Employees

MARCOM's interactive course on Dealing with Drug and Alcohol Abuse... for Employees discusses the hazards of substance abuse, how employees can avoid them and what they can do to help keep their workplace drug and alcohol-free. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Dealing with Drug & Alcohol Abuse for Managers and Supervisors

MARCOM's interactive course on Dealing with Drug and Alcohol Abuse... for Managers and Supervisors discusses drug and alcohol abuse, the damage it causes to workers and the businesses that employ them, and what should be done to create and maintain a drug and alcohol-free workplace. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Dealing with Hazardous Spills

MARCOM's interactive course on Dealing with Hazardous Spills helps workers understand the hazards that can be associated with HAZMATs and the cleanup procedures that can mitigate them. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Distracted Driving

MARCOM's interactive course on Distracted Driving provides the information employees need to drive cars, vans and small trucks safely, both on and off the job. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Diversity in Workplace for Employees

MARCOM's interactive course on Diversity in the Workplace... for Employees discusses diversity, the obstacles that can prevent people from accepting it, and what employees can do to embrace and encourage diversity in their workplace. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Diversity in Workplace for Managers and Supervisors

MARCOM's interactive course on Diversity in the Workplace... for Managers and Supervisors discusses diversity, the obstacles that can prevent people from accepting it, and what managers and supervisors can do to embrace and encourage diversity in their department. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Driving Defensively

MARCOM's interactive course on Driving Defensively provides the information employees need to drive cars, vans and small trucks safely, both on and off the job. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Driving Safety

MARCOM's interactive course on Driving Safety provides the information employees need to drive cars, vans and small trucks safely. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Driving Safety: The Basics

MARCOM's interactive course on Driving Safety: The Basics provides the information employees need to drive cars, vans and small trucks safely, both on and off the job. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Electrical Safety

MARCOM's interactive course on Electrical Safety discusses how electricity "works", explains its hazards and describes the procedures and equipment that employees should use to work safely around low voltage electricity. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Evacuation Procedures

MARCOM's interactive course on Evacuation Procedures gives employees the information the need to know what steps to take to act quickly and safely during an evacuation.

## Eye Safety in Industrial Environments

MARCOM's interactive course on Eye Safety in Industrial Environments provides employees with the information they need to recognize and avoid eye hazards that they can encounter in their workplace. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Fall Protection

MARCOM's interactive course on Fall Protection provides the information employees need to work safely when they are off the ground, and assist in satisfying the major training requirements in the OSHA Standard on Fall Protection. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Fighting Fatigue in the Workplace

MARCOM's interactive course on Fighting Fatigue in the Workplace discusses the causes of fatigue, the hazards that it creates and what employees can do to avoid it. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Fire Prevention in Healthcare Facilities

MARCOM's interactive course on Fire Prevention in Healthcare Facilities looks at the fire hazards that can be encountered in healthcare environments, discuss how fires can be prevented, and explain what employees should do in case a fire emergency occurs in their workplace. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Fire Prevention in the Office

MARCOM's interactive course on Fire Prevention in the Office looks at the fire hazards that can be encountered in office environments, discuss how fires can be prevented, and explain what employees should do in case a fire emergency occurs in their workplace. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## First Aid

MARCOM's interactive course on First Aid discusses what employees should do and not do when someone is sick or injured, and how to determine when they should call for emergency assistance. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Fitness & Wellness

MARCOM's interactive course on Fitness and Wellness provides employees with the information, understanding and inspiration they need to achieve the benefits of a healthier lifestyle. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Hand & Power Tool Safety

MARCOM's interactive course on Hand & Power Tool Safety discusses hand and power tool hazards, and show employees the equipment and safe practices they can use to prevent injuries. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Hand, Wrist & Finger Safety

MARCOM's interactive course on Hand, Wrist & Finger Safety reviews the hand, wrist and finger hazards that employees may encounter in their workplace, and show them the equipment and safe work practices they can use to prevent injuries. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Handling a Sexual Harassment Investigation

MARCOM's interactive course on Handling a Sexual Harassment Investigation provides managers and supervisors with the information they need to identify sexual harassment in their departments, gather facts about an incident of harassment and resolve the situation fairly. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Hazard Recognition

MARCOM's interactive course on Hazard Recognition provides the information employees need to help prevent workplace accidents and injuries from occurring. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Hazardous Materials Labels

MARCOM's interactive course on Hazardous Materials Labels is designed to help employees understand the characteristics of different labeling systems and the ways that each convey information. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Heat Stress

MARCOM's interactive course on Heat Stress reviews how heat affects the body, the steps employees can take to prevent heat stress, and elementary first aid that can be given to a worker who has been affected by a heat-related illness. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Hot Work Safety and Permitting Process

MARCOM's interactive course on Hot Work Safety and the Permitting Process discusses the hazards that can be encountered in hot work and focus on how employees can use the permitting process and other safe practices to perform these tasks more safely. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.



# HEALTH & SAFETY

## I2P2: Injury and Illness Prevention Programs

MARCOM's interactive course on I2P2: Injury and Illness Prevention Programs provides employees with important information on how this organized approach to workplace safety can significantly reduce accidents and injuries, and how the workers themselves can play a major role in making the program work. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Industrial Ergonomics

MARCOM's interactive course on Industrial Ergonomics provides employees with the information they need to understand ergonomic hazards, recognize them in their workplace and know how to avoid them. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Industrial Fire Prevention

MARCOM's interactive course on Industrial Fire Prevention looks at the fire hazards that can be encountered in industrial environments, discuss how fires can be prevented, and explain what employees should do in case a fire emergency occurs in their workplace. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Ladder Safety

MARCOM's interactive course on Ladder Safety reminds employees not to take using ladders for granted, and to take the appropriate precautions when using ladders. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Machine Guard Safety

MARCOM's interactive course on Materials Handling Safety discusses the hazards that employees are likely to encounter, and explain the work practices and equipment they can use to control or eliminate these hazards. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Materials Handling Safety

MARCOM's interactive course on Materials Handling Safety discusses the hazards that employees are likely to encounter, and explain the work practices and equipment they can use to control or eliminate these hazards. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Office Ergonomics

MARCOM's interactive course on Office Ergonomics addresses ergonomic problems as well as potential adverse effects and pragmatic solutions to these problems in an office environment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today.

## Office Safety

MARCOM's interactive course on Office Safety shows employees that hazards really do exist in an office environment, and how important it is to use good safety practices as they go about their work. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Preventing Sexual Harassment for Supervisors in California

MARCOM's interactive course on Preventing Sexual Harassment... for Supervisors in California discusses the transgender rights requirements in the updated California regulations. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Preventing Workplace Discrimination for Employees

MARCOM's interactive course on Preventing Workplace Discrimination... for Employees discusses different types of discriminatory behavior, its causes and what employees can do prevent it in their workplace. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Preventing Workplace Discrimination for Managers and Supervisors

MARCOM's interactive course on Preventing Workplace Discrimination... for Managers and Supervisors discusses different types of discriminatory behavior, the laws and policies that have been established to fight it, and what managers and supervisors can do prevent it in their department. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Rigging Safety

MARCOM's interactive course on Rigging Safety is designed to remind employees that over 90% of crane-related accidents are caused by human error... and that they are the key to preventing these incidents. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Safe Lifting

MARCOM's interactive course on Safe Lifting provides the information employees need to protect their backs when they are lifting and carrying. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Safety Audits

MARCOM's interactive course on Safety Audits provides employees with an understanding of the goals and procedures that are involved in a safety audit, show them how they can help in the audit process and describe specific safe work practices. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Safety Awareness for New Employees

MARCOM's interactive course on Safety Awareness for New Employees training addresses many of the most important safety issues confronting employees across a range of industries. Content is divided into concise chapters that look at commonly encountered workplace hazards, and how you can protect yourself from them, so new hires can start working more safely right away. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Safety Housekeeping and Accident Prevention

MARCOM's interactive course on Safety Housekeeping and Accident Prevention provides workers with the information they need to recognize on-the-job hazards and explain how they can prevent them. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Safety Orientation

Product ID: 1240

MARCOM's interactive course on Safety Orientation discusses common job-related hazards and the safe practices and equipment that employees can use to avoid injuries. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Safety Showers and Eye Washes

MARCOM's interactive course on Safety Showers and Eye Washes reviews situations where safety showers and eye washes should be used, as well as how to use them properly. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Preventing Sexual Harassment for Employees

MARCOM's interactive course on Preventing Sexual Harassment... for Employees provides employees with the information they need to help prevent sexual harassment in their workplace, and deal with it effectively if it does occur. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Preventing Sexual Harassment for Managers and Supervisors

MARCOM's interactive course on Preventing Sexual Harassment... for Managers and Supervisors provides them with the information they need to identify situations that could lead to sexual harassment, help prevent harassment in their departments, and deal with it effectively if it does occur. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Slips, Trips & Falls

MARCOM's interactive course on Slips, Trips and Falls shows employees the situations that can lead to slips, trips and falls, and what they can do to avoid or prevent these accidents. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Using Fire Extinguishers

MARCOM's interactive course on Using Fire Extinguishers looks at different types of fires, discuss how they should be put out, and explain how employees can use extinguishers effectively and safely if a fire emergency occurs. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Walking and Working Surfaces

MARCOM's interactive course on Walking and Working Surfaces training identifies the hazards of different surfaces and provides the practical information and specific procedures employees need to help prevent slips, trips and falls on the job. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Warehouse Safety

MARCOM's interactive course on Warehouse Safety helps employees to stay safe by identifying the specific hazards they can encounter while working in a warehouse, and providing them with the practical procedures that they can use to avoid them. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Welding Safety

MARCOM's interactive course on Welding Safety discusses the hazards that are associated with welding and cutting tasks, and explain the equipment and safe practices employees can use to avoid them. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Winter Safety

MARCOM's interactive course on Winter Safety shows employees how to plan ahead, identify potential hazards and avoid dangerous situations that occur during the winter holiday season. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Workplace Harassment in Healthcare Facilities

MARCOM's interactive course on Workplace Harassment in Industrial Facilities discusses the various types of harassment that are found in the workplace, how they can affect an employee's work situation and what employees themselves can do to help prevent workplace harassment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Workplace Harassment in the Office

MARCOM's interactive course on Workplace Harassment in the Office discusses the various types of harassment that are found in the workplace, how they can affect an employee's work situation and what employees themselves can do to help prevent workplace harassment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.



# HEALTH & SAFETY

## Workplace Stress

MARCOM's interactive course on Workplace Stress helps employees identify potentially stressful situations and learn how to cope with them. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Workplace Violence

MARCOM's interactive course on Workplace Violence discusses how employees can help to prevent violence in their facilities and respond safely if aggression takes place. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Workplace Violence in Healthcare Facilities

MARCOM's interactive course on Workplace Violence in Healthcare Facilities provides healthcare workers with the information they need to recognize potential violence hazards, prevent aggression if possible and respond to it effectively when necessary. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Accidental Release Measures & Spill Cleanup Procedures

MARCOM's interactive course on Accidental Release Measures & Spill Cleanup Procedures is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course discusses the plans and procedures necessary to safely contain and cleanup a hazardous materials spill. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Dealing with the Media in Emergency Situation

MARCOM's interactive course on Dealing with the Media in Emergency Situations is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. This course instructs employees on the proper ways of interacting with the media during an emergency situation. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Decontamination Procedures

MARCOM's interactive course on Decontamination Procedures is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course helps employees understand how to reduce or eliminate potential exposure to hazardous materials in their work environments. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Electrical Safety in HAZMAT Environments

MARCOM's interactive course on Electrical Safety in HAZMAT Environments is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course helps employees understand the hazards of uncontrolled energy in hazardous materials environments, and how to reduce or eliminate these potential hazards. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Exposure Monitoring & Medical Surveillance

MARCOM's interactive course on Exposure Monitoring & Medical Surveillance is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course... part of the HAZWOPER Annual Retraining Series... discusses various types of exposure monitoring equipment and techniques. The course reviews the concept of medical surveillance and how it is used to evaluate the health of anyone who regularly works around hazardous materials. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Handling Hazardous Materials

MARCOM's interactive course on Handling Hazardous Materials is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course discusses the nature and behavior of hazardous chemicals, and how to reduce or eliminate potential exposure to hazardous materials in their work environments. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## HAZMAT Labeling

MARCOM's interactive course on HAZMAT Labeling is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course helps employees understand different labeling systems and how to use these systems to reduce or eliminate potential exposure to hazardous materials in their work environments. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## HAZWOPER Confined Space Entry

MARCOM's interactive course on HAZWOPER Confined Space Entry is designed to help employees understand how to reduce or eliminate potential exposure to hazardous materials in confined space work environments as required by OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## HAZWOPER Fire Prevention

MARCOM's interactive course on HAZWOPER Fire Prevention is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. This course helps employees understand the hazards of fire when combined with hazardous materials. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## HAZWOPER Heat Stress

MARCOM's interactive course on HAZWOPER Heat Stress is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course helps employees understand the need to guard against heat-related illnesses and what steps they can take to protect themselves in their work environments. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## HAZWOPER Personal Protective Equipment

MARCOM's interactive course on HAZWOPER Personal Protective Equipment is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course instructs employees on the selection and use of personal protective equipment (such as chemical protective clothing and respirators) in environments where hazardous materials are present. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## HAZWOPER Safety Orientation

MARCOM's interactive course on HAZWOPER Safety Orientation is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course instructs employees about how to reduce or eliminate potential exposure to hazardous materials in their work environments. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Introduction to HAZWOPER Retraining

MARCOM's interactive course on Introduction to HAZWOPER Retraining is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course... part of the HAZWOPER Annual Retraining Series... reminds employees who deal with hazardous materials of the importance of identifying, evaluating and controlling chemical hazards. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Medical Surveillance Programs

MARCOM's interactive course on Medical Surveillance Programs is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course discusses various types of medical surveillance and how it is used to evaluate the health of anyone who regularly works around hazardous materials. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Monitoring Procedures and Equipment

MARCOM's interactive course on Monitoring Procedures and Equipment is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course discusses the importance of detecting hazardous materials, as well as the equipment and procedures used in the process. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Personal Protective Equipment & Decontamination Procedures

MARCOM's interactive course on Personal Protective Equipment & Decontamination Procedures is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course... part of the HAZWOPER Annual Retraining Series... instructs employees on the appropriate use of personal protective equipment (such as chemical protective clothing) as well as how to remove contaminants that accumulate on clothing and equipment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## HAZWOPER Respiratory Protection

MARCOM's interactive course on HAZWOPER Respiratory Protection is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course helps employees understand how the use of respiratory protection can reduce or eliminate potential exposure to hazardous materials in their work environments. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Safety Data Sheets in HAZWOPER Environments

MARCOM's interactive course on Safety Data Sheets in HAZWOPER Environments is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course educates employees about the GHS SDS format and reviews how the information in an SDS can help them work safely with potentially hazardous chemicals. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.



# HEALTH & SAFETY

## The Site Safety and Health Plan

MARCOM's interactive course on The Site Safety and Health Plan is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course summarizes the various aspects of the Plan which is used in a hazardous materials facility or operation, and how the Plan helps to protect the health of anyone who regularly works around hazardous materials. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## The Emergency Response Plan

MARCOM's interactive course on The Emergency Response Plan is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course helps employees understand how emergency planning can reduce or eliminate potential exposure to hazardous materials in crisis situations. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Understanding Chemical Hazards

MARCOM's interactive course on Understanding Chemical Hazards is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course... part of the HAZWOPER Annual Retraining Series... introduces employees to chemical hazard regulations and provides training on the various types of hazardous chemicals found in industrial environments. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Understanding HAZWOPER

MARCOM's interactive course on Understanding HAZWOPER is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course is designed to explain the regulations and to help employees begin to reduce or eliminate potential exposure to hazardous materials in their work environments. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Work Practices and Engineering Controls

MARCOM's interactive course on Work Practices and Engineering Controls is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course helps employees to understand the nature and behavior of hazardous chemicals, and how to reduce or eliminate potential exposure to hazardous materials in their work environments. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Electrical Safety in the Laboratory

MARCOM's interactive course on Electrical Safety in the Laboratory emphasizes the need for safety when using electricity, and discusses how to reduce the potential for accidents involving electrical shock, fire and explosions. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Flammables & Explosives in the Laboratory

MARCOM's interactive course on Flammables and Explosives in the Laboratory discusses the nature of flammable and explosive materials, as well as hazards associated with their use. It also reviews the proper handling procedures and personal protective equipment that should be used when working with these substances. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## GHS Safety Data Sheets in the Laboratory

MARCOM's interactive course on GHS Safety Data Sheets in the Laboratory reviews the composition of GHS Safety Data Sheets, the information that's contained in each section and how SDS's are different from Material Safety Data Sheets. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Handling Compressed Gas Cylinders in the Laboratory

MARCOM's interactive course on Handling Compressed Gas Cylinders in the Laboratory examines how gas cylinders work, the hazards that are associated with them and the need for caution when using or storing a cylinder. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Laboratory Ergonomics

MARCOM's interactive course on Laboratory Ergonomics discusses the need to set up work areas correctly, as well as how to minimize the strain of using laboratory equipment, tools and instruments. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Laboratory Hoods

MARCOM's interactive course on Laboratory Hoods emphasizes how to properly use laboratory hoods and how to test them to ensure correct functioning... as well as discusses how hoods can protect an experiment, the facility, and most importantly, the employee. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Orientation to Laboratory Safety

MARCOM's interactive course on Orientation to Laboratory Safety shows both new employees and seasoned veterans the importance of safety in the laboratory... as well as reviews the OSHA regulations and good safety practices that apply to the laboratory environment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## OSHA Formaldehyde Standard

MARCOM's interactive course on The OSHA Formaldehyde Standard provides training that is required by this standard, and focuses on the rules and procedures that the standard establishes for working with this potentially dangerous chemical. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Planning for Laboratory Emergencies

MARCOM's interactive course on Planning for Laboratory Emergencies discusses how to minimize damage and prevent injuries if an emergency should occur. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Preventing Contamination in the Laboratory

MARCOM's interactive course on Preventing Contamination in the Laboratory emphasizes the need to recognize situations that could lead to contamination, and discusses what can be done to prevent contamination from occurring. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Safe Handling of Laboratory Glassware

MARCOM's interactive course on Safe Handling of Laboratory Glassware discusses the nature of various types of glassware, and the problems it can cause... as well as the need for employees to use and maintain laboratory glassware safely. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Safety Showers & Eye Washes in the Laboratory

MARCOM's interactive course on Safety Showers and Eye Washes in the Laboratory reviews the correct ways to use this equipment, and emphasizes the need for quick action after a chemical splash or spill. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Aerial Lifts in Industrial and Construction Environments

MARCOM's interactive course on Aerial Lifts in Industrial and Construction Environments reviews the various types of aerial lifts, make employees aware of the hazards that are associated with these lifts, and give them the information that they'll need to work safely... whether they're using a lift or working around one. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Asbestos Awareness

MARCOM's interactive course on Asbestos Awareness provides employees with this important information, and also helps employers comply with the training requirements of the OSHA Asbestos Standard. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Bloodborne Pathogens in Commercial and Industrial Facilities

MARCOM's interactive course on Bloodborne Pathogens in Commercial and Industrial Facilities provides essential information while assisting commercial and industrial organizations in fulfilling the training requirements contained in the OSHA Bloodborne Pathogens Standard. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Bloodborne Pathogens in First Response Environments

MARCOM's interactive course on Bloodborne Pathogens in First Response Environments provides essential information while assisting first responder organizations in fulfilling the training requirements contained in the OSHA Bloodborne Pathogens Standard. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Bloodborne Pathogens in Healthcare Facilities

MARCOM's interactive course on Bloodborne Pathogens in Healthcare Facilities provides essential information while assisting healthcare organizations in fulfilling the training requirements contained in the OSHA Bloodborne Pathogens Standard. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Confined Space Entry

MARCOM's interactive course on Confined Space Entry provides employees with the information they need to stay safe in Permit Spaces and helps employers stay in compliance with OSHA requirements... whether they doing general industry or construction type work. This course was created specifically for OSHA's Permit Required Confined Space Regulation (29 CFR part 1910.146). Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## DOT HAZMAT General Awareness

MARCOM's interactive course on DOT HAZMAT General Awareness discusses the regulations and how they affect each stage of the transportation process, as well as what employees can do to help prevent HAZMAT incidents from occurring. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## DOT HAZMAT Safety Training

MARCOM's interactive course on DOT HAZMAT Safety Training provides the information employees need to help prevent HAZMAT incidents from occurring. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## **DOT HAZMAT Security Awareness**

MARCOM's interactive course on DOT HAZMAT Security Awareness discusses what employees can do to help prevent theft, hijacking and sabotage of HAZMATs by terrorists. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## **DOT In-Depth HAZMAT Security Training**

MARCOM's interactive course on DOT In-Depth HAZMAT Security Training discusses what employees can do to help prevent theft, hijacking and sabotage of HAZMATs by terrorists. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## **Emergency Planning**

MARCOM's interactive course on Emergency Planning assists facilities in complying with existing OSHA, SARA Title III, and numerous state regulations and helps them prepare for potential emergency situations. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## **Forklift Safety: Industrial Counterbalance Lift Trucks**

MARCOM's interactive course on Forklift Safety: Industrial Counterbalance Lift Trucks introduces employees to the forklift they'll be using, explain its capabilities and limitations, and show them how to operate and maintain it properly. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.



# HEALTH & SAFETY

## Forklift/Powered Industrial Truck Safety

MARCOM's interactive course on Forklift/Powered Industrial Truck Safety gives employees the information they need to work safely with this equipment, while helping employers comply with OSHA's Powered Industrial Truck Standard. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## GHS Container Labeling

MARCOM's interactive course on the GHS Container Labeling discusses the six types of information contained on a GHS label, and the differences between GHS labels and other types of chemical hazard labels. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## GHS Safety Data Sheets

MARCOM's interactive course on GHS Safety Data Sheets reviews the composition of GHS Safety Data Sheets, the information that's contained in each section and how SDS's are different from Material Safety Data Sheets. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Hazard Communication in Hospitality Environments

MARCOM's interactive course on Hazard Communication in Hospitality Environments both introduces employees to the Hazard Communication regulations and provides training on the various groups of chemicals found in the hospitality environment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Hazard Communication in Auto Service Facilities

MARCOM's interactive course on Hazard Communication in Auto Service Facilities both introduces employees to the Hazard Communication regulations and provides training on the various groups of chemicals found in the automotive environment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Hazard Communication in Cleaning and Maintenance Operations

MARCOM's interactive course on Hazard Communication in Cleaning and Maintenance Operations both introduces employees to the Hazard Communication regulations and provides training on the various groups of chemicals found in the cleaning and maintenance environment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Hazard Communication in Healthcare Facilities

MARCOM's interactive course on Hazard Communication in Healthcare Facilities both introduces employees to the Hazard Communication regulations and provides training on the various groups of chemicals found in the healthcare environment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Hazard Communication in Industrial Facilities

MARCOM's interactive course on Hazard Communication in Industrial Facilities both introduces employees to the Hazard Communication regulations and provides training on the various groups of chemicals found in the industrial environment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Hearing Conservation and Safety

MARCOM's interactive course on Hearing Conservation and Safety assists employers in complying with this OSHA standard while providing workers with the information they need to recognize and avoid noise hazards. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## HIPAA Rules and Compliance

MARCOM's interactive course on HIPAA Rules and Compliance defines HIPAA terms, explain the regulations and discuss what business entities and employees in healthcare-related fields need to do to comply with them. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Indoor Air Quality

MARCOM's interactive course on Indoor Air Quality discuss the health hazards that are associated with contaminated indoor air, the most common contaminants and where they come from, and what employees can do to help keep the air in their workplace clean and healthy. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Introduction to GHS

MARCOM's interactive course on the Introduction to GHS reviews what the Globally Harmonized System is all about, why OSHA adopted the GHS, and the phase-in dates for implementing the GHS. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## **Introduction to Occupational Safety and Health Administration (OSHA)**

MARCOM's interactive course on Introduction to OSHA discusses the rights and responsibilities employees and employers have under OSHA and how the agency enforces its regulations. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## **Lead Exposure in General Industry**

MARCOM's interactive course on Lead Exposure in General Industry provides employees with the information they need to understand lead hazards and the safety regulations that address them. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## **Lock-Out/Tag-Out**

MARCOM's interactive course on Lock-Out/Tag-Out provides employees with the information they need to avoid "energy-related" hazards, while at the same time helping employers meet OSHA training requirements. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## **OSHA Recordkeeping for Employees**

MARCOM's interactive course on OSHA Recordkeeping for Employees provides employees with a common basis of understanding about OSHA's recordkeeping requirements and prepares employees to participate effectively in the recordkeeping process. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## OSHA Recordkeeping for Managers and Supervisors

MARCOM's interactive course on OSHA Recordkeeping Managers and Supervisors provides them with a common basis of understanding OSHA's recordkeeping requirements and prepares managers and supervisors to participate effectively in the recordkeeping process. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Personal Protective Equipment

MARCOM's interactive course on Personal Protective Equipment helps employers meet OSHA requirements. They provide employees with the information that they need to avoid injury on the job by using the appropriate PPE. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Respiratory Protection and Safety

MARCOM's interactive course on Respiratory Protection and Safety provides employees with this important information and help facilities in complying with requirements of the OSHA Respiratory Standard. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Scissor Lifts in Industrial and Construction Environments

MARCOM's interactive course on Scissor Lifts in Industrial and Construction Environments introduces employees to scissor lifts, make them aware of the hazards associated with these lifts and give them the information they need to work safely using a scissor lift or working near one. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

## Silica Safety in Industrial and Construction Environments

MARCOM's interactive course on Silica Safety in Industrial and Construction Environments explains the hazards that are associated with silica dust, review the OSHA standards for industry and construction, and show employees what they can do to protect themselves from silica dust on the job. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Supported Scaffolding Safety

MARCOM's interactive course on Supported Scaffolding Safety helps facilities comply with OSHA's Scaffolding regulation (29 CFR 1926.451). Whenever a worker leaves the ground, the risk of an accident occurring increases dramatically. With more than 10,000 scaffold related injuries reported each year, OSHA has mandated that workers be trained on how to safely erect and use these work platforms. The course helps employees understand the dangers of working with scaffolds, and how these risks can be minimized by knowing the correct ways to erect, maintain and use scaffolding equipment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Suspended Scaffolding Safety

MARCOM's interactive course on Suspended Scaffolding Safety helps facilities comply with OSHA's Scaffolding regulation (29 CFR 1926.451). Whenever a worker leaves the ground, the risk of an accident occurring increases dramatically. With more than 10,000 scaffold related injuries reported each year, OSHA has mandated that workers be trained on how to safely erect and use these work platforms. The course helps employees understand the dangers of working with scaffolds, and how these risks can be minimized by knowing the correct ways to erect, maintain and use scaffolding equipment. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

## Tuberculosis in the Healthcare Environment

MARCOM's interactive course on Tuberculosis in the Healthcare Environment provides employee's with the latest information on the tuberculosis threat, the infection hazards they may encounter in their job and the steps they can take to avoid them. Using a powerful combination of audio, full-motion video, text and colorful graphics, this course provides the most cost-effective safety and regulatory compliance training available today. The course is divided into a number of logical sections so information is easily understood... and retained.

# HEALTH & SAFETY

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# ISSA SEMINARS

**2013 ISSA Show Seminars**

**2014 ISSA Show Seminars**

**2015 ISSA Show Seminars**

**2016 ISSA Show Seminars**

**2017 ISSA Show Seminars**

**2019 ISSA Show Seminars**



# RESTROOM CARE

## Daily Restroom Cleaning

This instructional video teaches you a step by step process for cleaning restrooms. Cleaning begins in the supply closet where you gather all the tools and equipment needed for the job. You will learn why it's important to use a color code system for cleaning as well as the various surfaces in a restroom most often overlooked. This program will show you how to make a professional showcase of the men's and women's restrooms in your care.

## Restroom Deep Cleaning and Restoration

This instructional video will help you better understand the theory and practice of deep cleaning in restrooms. We focus our attention on the floors and baseboards which is where most of the buildup occurs requiring an intensive cleaning for proper restoration. We will review a 6-step approach and outline the tools and equipment needed for traditional and automated restoration.

# SPANISH COURSES

Please see online course listings and descriptions